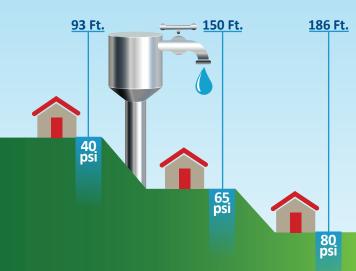
The water pressure that JMWSC supplies to your home is dependent on several factors with the main one being the difference in elevation from the water source, such as a water tank or pump station, and your home.

For instance, pressure is lower on the top of a hill and higher in a valley.



Saving water makes Cents! Visit our website for 66 water conservation tips: www.lcjmwsc.com MUNICIP

WATER PRESSURE BROCHURE

## **Too Much** or Not Enough?

Progress Through Cooperation

to SEWER COMM

PO Box 2555 Lexington, SC 29071

Phone: 803-359-8373 Fax: 803-359-6553 E-mail: customerservice@lcjmwsc.com

## Water 65516 in Your Home



JMWSC strives to provide the best median water pressure to all customers in the most cost-efficient manner. Please note there is no Drinking Water Regulation for maximum water pressure, but the South Carolina Department of Health and Environmental Control minimum regulation is 25 pounds per square inch for normal flow, and 20 pounds per square inch during a fire flow event. Pressures throughout the JMWSC water system can range from 130 pounds per square inch to 30 pounds per square inch based on changes in elevation throughout our service area.

Please contact JMWSC immediately should you notice a sudden increase or decrease throughout your entire plumbing system. This could be indicative of a problem within our distribution system, meter, supply line, or your internal plumbing system. This service is free of charge to all customers and we will gladly come out and investigate the issue thoroughly. There are times when system adjustments/repairs are required but most often calls are related to pressure reducing devices. These devices protect home plumbing systems from high pressure but can also severely restrict pressure and flow when they malfunction. A significant pressure differential between our supply line to the meter and a reading on a typical house spigot most likely indicates the presence of a pressure reducing valve. Please note these devices are not installed, owned, or maintained by JMWSC.



## **Did You Know?**

We have after hours support. A live operator is available to take your emergency call after regular business hours. Do you need assistance? Please dial 803-359-8373 for support.

Know what's below. Call before you dig by dialing 8-1-1.

## Do you know how to turn off your water in case of an emergency?

Your Main shut-off valve controls all of the water coming into your house. Everyone in your home should know the location of this valve and how to turn it off. Water shut off valves are usually near your water heater, or where your water line enters your house. If there's an emergency, you'll need to know in a hurry. Once you've found it, mark it with a tag, bright ribbon or bright paint. Make it easy to see.